CRANDON

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Quality and Information Security Policy

Crandon Unlimited Partners, S.L. - Tax ID (CIF) B67106609, operates in the field of alternative asset management, specializing in real estate debt and equity transactions, as well as debt management consulting services.

Recognizing that service quality and the protection of information belonging to clients, investors, employees, and suppliers form the foundation of the trust our business relies on, Management has established an Integrated Management System (IMS) in accordance with the UNE-EN ISO 9001:2015 and UNE-EN ISO/IEC 27001:2022 standards, and adopts this Policy as the reference framework for setting and reviewing its objectives.

Principles

- Client and investor focus: meeting their needs and expectations, delivering value and building trust through active, transparent communication.
- Confidentiality: information is accessible only to authorized personnel.
- Integrity: information is complete, accurate, and valid, free from unauthorized alteration.
- Availability: information is accessible to authorized users whenever needed, ensuring continuity of service.

Management Commitments

- Meet the requirements of clients and investors and deliver value, strengthening transparency and reporting quality.
- Protect information by ensuring its confidentiality, integrity, and availability through appropriate technical and organizational measures.
- Comply with applicable legal, regulatory, and contractual requirements, including those set by the Bank of Spain, personal data protection requirements, and commitments entered into with clients and investors.
- Exercise Management leadership, fostering a culture of quality and security aligned with the group's strategy.
- Manage the organization through a process-based and risk-based approach, periodically identifying and addressing quality and security risks and opportunities using recognized methods.
- Promote training, awareness, and staff engagement as drivers of continuous improvement.
- Select and evaluate employees, suppliers, and subcontractors based on quality and information security criteria.
- Record and analyze nonconformities, incidents, and security weaknesses, implementing actions to prevent recurrence.
- Establish, measure, and review quality and security objectives consistent with this Policy.
- Provide the necessary resources and continuously improve the effectiveness of the Integrated Management System.

Management assumes leadership of the Integrated Management System and is committed to its continuous improvement. This Policy is communicated to all group personnel, is made available to interested parties, and is reviewed periodically to ensure it remains appropriate to the purposes of the organization.

APPROVED BY

The Management of Crandon Unlimited Partners

Signed: _____

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